

THE

PITTSBURGH PULSE



VOLUME 19, NUMBER 2, JUNE 2005

NEWSLETTER OF THE PITTSBURGH REGIONAL CHAPTER, MEDICAL LIBRARY ASSOCIATION, INC.

From the Chair...“Teamwork!”

The success of the 2004-2005 Pittsburgh Regional Chapter, MLA Continuing Education programs depends on the joint efforts and the teamwork of chapter members, and non-members, as well as regional libraries, universities, and health care organizations. The people and places of this “team” include:

Library directors, deans, & vice-presidents supporting our CE:

Barbara Epstein, Health Sciences Library System-University of Pittsburgh; Laverna M. Saunders University Librarian, Duquesne University; Eileen Zungolo, Dean and Professor, Duquesne University School of Nursing; Dr. Steven Perry, Library Director, Pittsburgh Theological Seminary; Mary Ann Farmerie, Vice President, Patient Care Services, Jefferson Regional Medical Center.

Chapter member CE hosts:

David Nolfi, Duquesne University; David Brennan and Diane Faust, Pittsburgh Theological Seminary; and Ann Ferrari, Jefferson Regional Medical Center.

CE publicity:

David Nolfi, Chapter newsletter editor; David Brennan for posting program information onto the Chapter’s Web site; and Linda Hogan, Director of Medical Informatics, Mercy Hospital for hosting the Chapter’s Web site.

Non-members providing CE program assistance:

Bruce Johnston and Lisa Sciulli, Duquesne University; Diane Faust, the Pittsburgh Theological Seminary; and Deb Silverman, the Health Sciences Library System, University of Pittsburgh.

Sam Taylor and MDConsult

...for providing financial support for the 2004 Fall program.

The CE instructors:

Jon Erlen, Jeannine Gluck, Ammon Ripple, and Ester Saghafi.

And most importantly, the 84 CE program participants!

A big thank you from the Chapter to everyone listed above.

Our members’ efforts, teamwork, and support make the Pittsburgh Regional Chapter a vital and meaningful professional organization. This vitality and effort is what Andrea Ketchum, Program Chair, and I hope to continue to build upon in 2005-2006! We hope to hear from you as we begin to set the annual agenda and programs for our Chapter.

Please feel free to contact Andrea (email: ketchum@pitt.edu or phone: 412-648-9757) if you wish to host a CE event or to offer a suggestion for a CE program. Please feel free to contact me (email: cbw@pitt.edu or phone: 412-648-8730) or any Chapter board member or committee chair www.pmhslibraries.org/pghmla/mlabd.pdf with ideas, suggestions or concerns.

Charlie Wessel, Chair
Pittsburgh Regional Chapter

Inside this Issue

Credentialing Update	2
Chapter Annual Meeting Highlights	4
Secretary's Corner	4
Chapter CE Report & Statistics 2004-2005	5
The Journey Continues	6
In Memoriam: Ruth Shapiro	7
Stethoscoop	8
Chapter Sharing Roundtables Snapshot	9
Pittsburgh Chapter Participation at MLA '05	10
Texas Two-Step: MLA '05	11

Credentialing Update

By Linda Hartman, Credentialing Chair

Health Sciences Library System, University of Pittsburgh

The Credentialing Committee met in San Antonio on the evening of Saturday, May 14, 2005. It was my first chance to put faces to names I see in email messages. Here is an excerpt from the annual report that was distributed that evening.

Under Goal 1: Recruitment, Membership, and Leadership in the Profession

“The Credentialing Committee reviewed approximately 305 new or renewing member portfolios during 2004-2005. There are approximately 26 new Provisional members for the period. Academy membership continues to increase with over 1,156 members.”

This brings me to the statistics report given.

	May 2004	May 2005
Provisional	70	68
Member	194	177
Senior	307	311
Distinguished	575	577
Emeritus	9	23
Total	1155	1156

Approximately 32% of MLA personal members are also members of the Academy. There had been a drop in members a while ago, but during the last three years the numbers have gradually increased. One concern is the fact that many members will be retiring.

Goal 3 Deals with Advocacy

The objective is to promote our value to health care and institutional leaders, health professionals, and consumers.

Questions from Me:

What are your thoughts on advocacy? Who, What, Where, When, and How? Think about this as I will be sending an email asking for input.

AHIP Candidate Portfolio Review Procedure Manual

The other information I received at the meeting was a copy of the “AHIP Candidate Portfolio Review Procedure Manual.” It gives great insight into what happens to your packet once it is received by MLA headquarters (HQ). Each portfolio is reviewed by two different people. The reviewers have seven days to go over a portfolio once they receive it. Some points I thought might be of interest to you:

- HQ will check the portfolios to see that the most recent version of the forms have been used, review the dates covered by the portfolio versus the dates of previous credentials, and send an email to the applicant notifying him/her that the portfolio has been received.
- The first reviewer verifies the accuracy and completeness of the portfolio, reviews professional work experience, and computes the total years of health sciences experience, makes certain the portfolio and documentation fall within a five-year period, and verifies points and documentation for continuing education and professional accomplishments.
- The second reviewer, usually the chair-elect, contacts the candidate if there is a problem with the application or if there are any changes that differ from the level requested.
- If you are contacted for further information please be sure to comply *within a timely manner*. If you do not, your application can be sent back to HQ and marked incomplete. You will then need to reapply, including paying the fee again.
- As for the number of years of professional experience, the manual says “part-time employees must have accumulated years of experience equivalent to that possessed by a professional working a minimum of 24 hours per week for five

Credentialing Update

(continued)

years.” *If you have a question about your situation please contact me.* There is no problem with my checking with HQ or the committee if we can not discern the answer to your question.

- For the professional accomplishments section of the application, “the form can be submitted using a word processor, as long as the general format is the same as that of the official form or the form is downloaded from the MLA Web site.”
- Documentation of completion of journal club activities or continuing education activities that are not MLA-approved must be accompanied by Form IPR. Members of the review panel decide whether to grant academy credit for non-MLA approved continuing education activities by reviewing the content of the course and the applicant’s justification statement. If the course seems to be one that contributes to the member’s professional growth, then academy credit is given. Examples where credit may not be granted include specific courses which are required for a particular job or which are unique to a particular institution, such as courses on a specific online

catalog system or the hospital’s accounting system.

- To be eligible for Distinguished status, the applicant must fulfill the 5-point MLA service requirement. Qualifying activities for this requirement include service to the MLA parent organization, its chapters or sections, as well as certain services described in the Point Index for Continuing Education and Professional Accomplishments. “Publishing a paper in *JMLA* or *MLA News*, giving a paper at a meeting, or attending chapter, section, or national meeting do not fulfill the 5-point requirement for service to MLA.”

Questions from Me

What are the barriers for joining AHIP? Why haven’t you joined? Again, I will be sending an email asking for your input. I hope to be able to implement changes to alleviate these obstacles so more members can reap the benefits of being a member of the Academy.

If you have any questions or concerns, please contact me at 412-648-1479 or lhartman@pitt.edu.



Join the Academy of Health Information Professionals (AHIP)

“The Academy of Health Information Professionals credential has enabled me to pursue avenues of professional development directly related to my job as well as explore new career interests.”

—Mary Riordan, AHIP
Arizona Health Sciences Library, University of Arizona–Tucson
Associate Librarian, Information Services

Further information about the academy, including an application, can be found at www.mlanet.org/academy/ or by contacting Lisa C. Fried, credentialing, professional recognition and career coordinator at 312.419.9094 x28 or mlapd2@mlahq.org.

MLA MEDICAL LIBRARY
ASSOCIATION
Quality information for improved health

Chapter Annual Meeting Highlights

By Christine Dietrick, Past Chair, MDConsult / Elsevier

The Chapter held its annual business meeting April 15, 2005 at the Jefferson Regional Medical Center. Dr. Naomi R. Adelman, Associate Director, Middle Atlantic Region, National Network of Libraries of Medicine attended and spoke to the group. She discussed RML activities and took questions from members. Suggestions for educational activities were given, and we enjoyed getting to know Dr. Adelman.

The business meeting included a review of the past year and a discussion of proposed revisions to the Chapter by-laws. It was my pleasure to introduce the new officers: Deborah Downey will continue for another term as Secretary, Andrea

Ketchum is the new Chair-Elect/Program Chair, and Charlie Wessel moves into the position of Chapter Chair. Cindy Robertson won the raffle for a year's local membership dues, and David Brennan won the continuing education certificate drawing. As always, the minutes of the meeting can be found on the Chapter Web site.

My thanks to Ann Ferrari for hosting the meeting and Charlie Wessel for planning the day's events. A special thank you to all of the officers, committee chairs, and members whose contributions made this past year so rewarding for me and productive for the Chapter. The new officers have my support and best wishes for a successful year.

Secretary's Corner

By Debbie Downey, Chapter Secretary, UPMC Shadyside Hospital

Along with this April's Annual Chapter Business Meeting came the announcement of the newly elected officers – our Program Chair and Chair-elect, Andrea Ketchum, and Secretary for the next two years, Debbie Downey. Since this is my second term as Secretary I decided to write a column in the *Pulse* to help Chapter members learn more about the office of secretary. This inaugural column defines the role of secretary and its importance to our organization.

Who?

The "who" of secretary is defined by our Chapter's policy and procedures manual as a "regular member or Fellow of national MLA and the Chapter" – elected by ballot during even numbered years for a term of two years.

What?

The secretary's primary role is to maintain accurate records of all Chapter Executive Board meetings and annual business meetings. The Secretary compiles the notes into a coherent Minutes document and posts it to the Web site within two weeks of each meeting. At the next scheduled meeting, these minutes are read, corrected, and then accepted and approved by the Board's vote.

When?

The chair determines Executive Board meeting dates, roughly following a schedule of four times per year. The annual business meeting now takes place in the spring and usually coincides with the continuing education program for members and other interested professionals. Location, date, and time for the Executive Board meeting are chosen by the Chair, who takes into account the board members' availability, usually for a two to three hour period.

Why?

The necessity for a secretary to our Chapter's function can be summed up in one word – *organization*. By taking notes and creating an organized record, the secretary enables members to review meetings and reflect on the dynamic changes and discussions, which keep the Chapter vital. Plans for continued programming are reviewed and proposed to the Board, and members have the opportunity to respond to the ideas by reviewing the Board minutes. By visiting our Chapter Web site it's easy to stay in the know and share opinions with our Chapter officers, committee members, and all members of the Chapter as you read current and past minutes and reports.

Chapter Continuing Education Report & Statistics 2004-2005

By Charles Wessel, Program Chair (Outgoing)

Health Sciences Library System, University of Pittsburgh

Fall Program - October 29, 2004

Running with Squirrels: Providing Library Services to Hospital Administrators

Instructor: Jeannine Gluck
 Program sponsor: MDConsult - \$150.00
 Host: David Nolfi, Duquesne University
 6.0 MLA CE Contact Hours
 \$75.00 member rate

Participants	31
Program Revenues	\$2,360.00
Program Costs	\$2,204.09
Program Net:	\$155.91
Average Class Grade by Chapter participants	A

DVD Event - January 12, 2005

The Art and Practice of Electronic Journal, Book, and Database Licenses: Practical Tips for Health Care Organizations

Hosts: David Brennan and Diane Faust, Clifford E. Barbour Library, Pittsburgh Theological Seminary
 3.0 MLA CE Contact Hours
 \$10.00 member rate

Participants	16
Program Revenues	\$175.00
Program Costs	\$402.84
Program Net	-\$227.84
Average Class Grade by Chapter participants	A

High Tea and History - March 18, 2005

History of Medicine on the Internet – IndexCat and Other Online Resources

Instructors: Ammon Ripple and Jonathon Erlen
 Host: Charlie Wessel, Health Sciences Library System, University of Pittsburgh
 2.0 MLA CE Contact Hours
 \$10.00 member rate

Participants	12
Program Revenue	\$50.00
Program Costs	\$98.13
Program Net	-\$48.13
Average Class Grade by Chapter participants	A

2005 Annual Spring Business Meeting and CE Program - April 15, 2005

Finding Information on Mental Measurement Tools Used in Health and Mental Health Settings

Instructor: Ester Saghafi
 Host: Ann Ferrari, Jefferson Regional Medical Center
 4.0 MLA CE Contact Hours
 \$30.00 member rate CE, Lunch, Business meeting

Participants	25
Program Revenue	\$710.00
Program Costs	\$667.10
Program Net	\$42.90
Average Class Grade by Chapter participants	A

2004-2005 Chapter CE Statistics

Number of CE programs	4
MLA CE Contact Hours	15.0
Average member rate	\$31.25
Average nonmember rate	\$46.25
Average student rate	\$10.00
Total Participants	84

Additional Facts

- Average program attendance - 21 participants
- 4 participants attended 4 Chapter CE programs
- 7 participants attended 3 Chapter CE program
- 11 participants attended 2 Chapter CE programs
- 30 participants attended 1 Chapter CE program
- 6 nonmembers attended 3 Chapter CE programs
- 2 students attended 2 Chapter CE programs

Financial Summary

Total Program Revenues	\$3,295.00
Total Program Costs	\$3,372.16
Total CE Program Net	-\$77.16
Average CE Program Cost	\$823.75
Average Program Net	-\$19.29

The Journey Continues

By Nancy Spears, The Children's Institute



Nancy Spears

In the autumn of 2004 after my Mum's funeral, I returned to work to find the split between UPMC and Children's Institute was finalized. As a workaholic for many years I had experienced several downsizings. I think the most painful was Children's Hospital. When I lost my position, it started to give me new insights into my career strengths and life. I have never given or will ever give a mediocre performance, and yet in our library profession our value is often under-recognized and under-appreciated. I started to do a great deal of soul searching to determine what I wanted to do with my life. I think after adults lose their parent(s) they have not only a sense of feeling lost and lonely, but also a sense of opportunity to explore life's possibilities (and there are so, so many).

My career had taken me to many wonderful consulting positions to design special libraries: Wesley Institute, Center for Independent Living, Arthur Andersen (now gone), D.T. Watson, and Children's Hospital's Moulis and Blaxter Libraries. In my special projects role at The Children's Institute I undertook many hospital renovations and recently completed a total renovation of the eight-bedroom Heasley Guest House, which is like a Ronald McDonald House. Since my budget was limited I used house sales, auction sales, and underwriting from local businesses to furnish the house beautifully. Outside of work, my creativity won two *Pittsburgh Magazine* Superior Interior Awards for my historic home's kitchen/breakfast room and great room. Architects and interior designers judge these awards, so I was truly humbled. I also came to realize that I might have natural talent. I knew design and decorating was my passion and for the "first time" I stepped out of my comfort zone and followed my heart. I researched how I could set up a design/decorating business. I looked at the pros and cons of a one-person company. I found that franchises offered unlimited potential and

YES they have design/decorating franchises. I followed my quest with the tenacity of Don Quixote.

After a great deal of research, I became interested in the company "Interiors by Decorating Den" and contacted them to seek an interview. October and November started weeks of screening, personality and aptitude tests, telephone interviews, references, and more paperwork. Early in December, I was invited to a three-day interview in Easton, Maryland. There were 12 candidates, and we were paired with market experts from the corporate office. They asked us to present in writing, orally, in front of groups, and through a portfolio of design/decorating work. My class consisted of highly educated, professionals in design, fashion, furniture, computers, movie industry, and pharmaceutical sales. We all bonded and had a terrific time. Next came more paper work and financial considerations.

In January 2005, I became the proud owner of an Interiors by Decorating Den franchise. There are approximately 500 of us in the U.S. and Canada. At the same time, I started as a part-time student at the Art Institute of Pittsburgh to get an official degree in Interior Design. I have completed a two week intensive design school from the franchise and just returned from my first conference in Los Angeles. Our company is the oldest franchiser in this business (36 years) – and the most published. You will see our work in *House Beautiful*, *Traditional Homes*, *Southern Living*, and HGTV. I think one experienced franchise owner said it all for me, "What job can you think of that every morning you look in the mirror and say, 'Good morning boss.'"

Life is a precious gift. Make the most of each day and DREAM where you want to be.

In Memoriam: Ruth Shapiro

By Alice Kuller, Health Sciences Library System, University of Pittsburgh



Ruth Shapiro

Our friend and colleague, Ruth Shapiro, died July 22, 2004 at her home in Madison, Wisconsin after a brief illness. Following her retirement from UPMC Braddock in February 2000, Ruth moved to Madison to be near her daughter and grandsons.

Ruth received her masters in library science from the University of Pittsburgh in 1971 and accepted a position with Allegheny County as an information specialist. She then moved on to become an AHEC Librarian based in Falk Library. In the early 80's Ruth became the Medical Librarian at Braddock Medical Center (now UPMC Braddock). She held this position until her retirement.

During her library career, Ruth assumed leadership positions in the local chapters of both SLA and MLA, where she remained active until her retirement. Ruth served as the chair of our Chapter's Scholarship and Awards Committee for many years. Ruth was well-known and respected in the regional library community for her dedication to our profession. In 2000 Ruth received "Librarian of the Year Award" from the Pittsburgh Chapter of MLA. At a recent meeting, the Executive Board voted to add Ruth's name to the scholarship award, which is now called the Laurabelle Eaken and Ruth Shapiro Scholarship Fund.

An example of Ruth's dedication and devotion could be seen on the new business cards that were made at the time of her retirement. The cards included her Madison contact information and in big

type, "*RETIRED LIBRARIAN.*" Even in retirement Ruth did not give up the profession she loved. In Madison she volunteered both at the Meriter Hospital Library and the UW-Madison Libraries.

Ruth was a gregarious, vivacious, and well-informed lady with strong opinions that she never hesitated to express. However, her opinions were always issue-oriented and I never heard her say an unkind word about anybody, with the possible exception of politicians with whom she disagreed. Colorful in her attire (purple and red come to mind) she was a life long aficionado of music and the arts. She was also an avid skier, having learned in her 40s, who skied regularly at Hidden Valley until she left the region.

The family held a memorial in Pittsburgh in February that coincided with Ruth's 80th birthday. It

"Ruth was a gregarious, vivacious, and well-informed lady with strong opinions that she never hesitated to express."

was not a somber afternoon, but rather a celebration of her life and her personality. It was a bittersweet occasion as family, friends, and colleagues reminisced and told their

favorite "Ruth" stories. Along with the sense of loss was a great deal of laughter. It was a wonderful send-off for a very unique individual, who enhanced our lives and our profession.

Note: The Chapter made a donation to HospiceCare Foundation, Madison, Wisconsin in Ruth's memory.

Stethoscope

Compiled by David Nolfi, Duquesne University

- ◆ A special thanks to *HSLs Update* editor **REBECCA ABROMITIS** for permission to reprint items in the last two Stethoscope columns!
 - ◆ **CLAIRE J. TWOSE** and **MICHELE KLEIN FEDYSHIN**, UPMC Shadyside Hospital, published "A History of the Information Specialist in Context" in *MLA News*, 2004, (371): 11-12.
 - ◆ **GOSIA FORT** of Pitt's Health Sciences Library System (HSLs) reviewed *The Thesaurus: Review, Renaissance, and Revision* (Sandra K. Roe, Alan R. Thomas, editors), Binghamton, NY: Haworth Information Press, 2004, in *Doody's Electronic Journal* (available online for subscribers at www.doody.com). As a member of the Standards Committee of the MLA Technical Services Section, Gosia reviews drafts of National Information Standards Organization (NISO) documents. She recently completed reviews of four new standards.
- Other members reviewing books for *Doody's Electronic Journal* over the past year include:
- ◆ **DAVID BRENNAN** of the Pittsburgh Theological Seminary's Clifford E. Barbour Library reviewed *E-Serials Collection Management: Transitions, Trends, and Technicalities* (David C. Fowler, editor), Binghamton, NY: Haworth Press, 2004.
 - ◆ **ELLEN DETLEFSEN** of the University of Pittsburgh's School of Information Sciences reviewed *Selecting Materials for Library Collections* (Audrey Fenner, editor), Binghamton, NY: Haworth Information Press, 2004.
 - ◆ UPMC St. Margaret Hospital's **AMY HAUGH** reviewed *The Medical Library Association Encyclopedic Guide to Searching and Finding Health Information on the Web* (P.F. Anderson, Nancy J. Allee, editors), New York: Neal-Schuman Publishers, 2004.
 - ◆ The Washington Hospital's **HEIDI MARSHALL** reviewed *Medical Library Downsizing: Administrative, Professional, and Personal Strategies for Coping with Change* (Michael J. Schott), Binghamton, NY: Haworth Information Press, 2005. The review is currently "in press."
 - ◆ HSLs librarian **LINDA HARTMAN** published "Educating Users of the Health Sciences Library System at the University of Pittsburgh," Chap. 5 in *A Guide to Developing End User Education Programs in Medical Libraries*, edited by Elizabeth Connor, Binghamton, NY: Haworth Press, 2005.
 - ◆ HSLs' **NANCY TANNERY**, **JILL FOUST**, **PATRICIA WEISS FRIEDMAN**, **AMY GREGG**, **AMMON RIPPLE** and **MARK SCHEURER, MD**, associate professor of Neurology, published "A Month-Long Daily Instruction Curriculum for Residents at the University of Pittsburgh: Can Intensive Training Make a Difference?" Chap. 15 in *A Guide to Developing End User Education Programs in Medical Libraries*, edited by Elizabeth Connor, Binghamton, NY: Haworth Press, 2005.
 - ◆ The UPMC Rehab Network will completely move out of the Children's Institute building this month. Many Children's Institute staff members are looking into other careers, including Pittsburgh Chapter stalwart **NANCY SPEARS**. Nancy hopes to phase out of the library business and into her own business (see page 8). Please join me in wishing Nancy good luck as she begins her new venture and starts the next phase of her life's journey!
 - ◆ Belated congratulations are in order to HSLs' **ANDREA KETCHUM** and **PHILLIP BERGEN** as well as UPMC-Shadyside's **MICHELLE BURDA** who collaborated to redesign the HSLs Consumer Health Information Web Site. In 2004 the site was named one of the "Top 10 Sites for Consumer Health" by the Healthy People Library Project of the American Association for the Advancement of Science www.healthlit.org/health_resources/top_10_sites.htm.
 - ◆ I am pleased to announce that **MARILYN DANIELS** of Excela Health-Latrobe Area Hospital has agreed to serve as the next Stethoscope editor. As the deadline for the September issue approaches, we will provide Marilyn's full contact information as well as directions for submitting items to Stethoscope. I look forward to having a new member on the newsletter team!

Chapter Sharing Roundtables Snapshot

By Marcy Brown, Forbes Regional Health System

Thanks to the generous support of the Pittsburgh Chapter, I attended the ever-popular Chapter Council Presents Sharing Roundtables luncheon at MLA 2005. The table topic I selected was Distance Education, which proved to be very popular and required two tables (I only had to take notes at one, thank goodness). Participants held a wide variety of experience and interest in distance education services. Hospitals, academic institutions, and even a Regional Medical Library were represented, and no attendee was a complete newcomer to distance learning issues. Librarians seemed equally divided between those most interested in creating and developing distance education services, and those with questions and concerns about supporting distance students.

On the development side, there was a great deal of excited discussion about Breeze. Breeze is a relatively new Macromedia/Adobe product combining chat, webcasting, and video or audio conferencing capabilities. The University of Utah Eccles Health Sciences Library uses Breeze for several distance education applications, including live Web design training. Strong interest in Breeze was tempered by a discussion of its cost; a Breeze server must be purchased and the expense is prohibitive for many health science libraries. Two or three other librarians discussed their work with Captivate – another Macromedia/Adobe product – for building Web-based tutorials. Members of my table not currently using Captivate expressed definite interest in trying it. A final discussion of distance education development centered on using an Access Grid – an extra-large-screen videoconference allowing up to 20 sites at once – and Internet2 for a virtual training experience.

Table participants could not reach consensus on the importance of streaming video, webcasting, and other media-rich distance learning applications. Everyone agreed that media *could* enhance instruction and create interest for distance students. But one participant pointed out that distance learners at her institution are primarily rural, with multiple connectivity and access issues. Supporting such students might include providing text transcripts or

summaries of audio or video elements, producing CDs for delivery to students lacking high-speed access, and allowing students with technical difficulties to print and mail quizzes or tests.

Turning to instructional design issues, attendees compared synchronous with asynchronous learning and acknowledged that both require a large amount of course development time. Because a great deal of thought goes into decisions about both content and presentation, distance education courses are often “tighter” and address learning objectives better than the same course in a face-to-face setting. In a distance course, one participant observed, an instructor is not as able or as likely to “go off on a tangent.”

Attending the Sharing Roundtables was a lively, informative networking experience, and I want to thank the Pittsburgh chapter leadership for making it possible for me.

THE PITTSBURGH PULSE

Newsletter of the Pittsburgh Regional Chapter
of the Medical Library Association
Volume 19, Issue 2
June 2005

Editor David Nolfi
Technology Editor David Brennan
Proofreaders Bruce Johnston
Therese Nolfi

THE NEXT ISSUE WILL BE PUBLISHED SEPTEMBER 1, 2005
DEADLINE TO SUBMIT ARTICLES IS AUGUST 18, 2005

Mail: David Nolfi
Health Sciences Librarian
The Gumberg Library
Duquesne University
Pittsburgh, PA 15282

Phone: 412-396-4931, Fax: 412-396-5350

Email: nolfi@library.duq.edu

Pittsburgh Chapter Participation at MLA 2005!

Compiled by Middle Atlantic Region Staff and David Nolfi

- ★ As part of the MLA session “Challenging Patrons, Challenging Questions: Case Scenarios to Enlighten Our Futuro Magnífico,” **REBECCA ABROMITIS**, of the University of Pittsburgh’s Health Sciences Library System (HSLs), contributed a skit titled “Human sexuality questions from an adult with mental retardation.” Rebecca and **LINDA HARTMAN** acted out this reference encounter as one of four skits presented during the session.
- ★ **LINDA HARTMAN** of HSLs presented the poster “A Look at OT Search and the Indexing of Occupational Therapy Literature.”
- ★ HSLs’s **AMMON RIPPLE** presented the poster “Expert Googling: Best Practices and Advanced Strategies for Using Google in Health Sciences Libraries.” Together with **LINDA HARTMAN**, he presented the poster “Online Current Awareness: An Overview of Options and Strategies.” Ammon also moderated the contributed paper session, “UnGoogling Information Literacy in the Health Sciences.”
- ★ This year’s Hospital Libraries Section/MLA Professional Development Grant went to **MARCY BROWN** of Forbes Regional Hospital. Marcy also presented the poster “Using the Performance Analysis Process to Improve Patient Education Projects.”
- ★ **ANDREA KETCHUM** of HSLs received the MLA Continuing Education Award. She also presented a poster titled, “Information-seeking Practices of ‘In-person’ Support Groups: A Baseline Survey.”
- ★ HSLs’s **JILL FOUST**, **PHILLIP BERGEN**, and **GRETCHEN MAXEINER** presented the paper “Improving E-Book Access via a Library Developed Full-Text Federated Search Tool” together with **PETER PAWLOWSKI** of Vivísimo.
- ★ **GOSIA FORT**, **PHILLIP BERGEN**, and **DEBORAH SILVERMAN** of HSLs presented the paper “Beyond OPAC: Repurposing ILS Data for Web-based Access Tools.”
- ★ **DEBORAH SILVERMAN** of HSLs presented the paper, “The Resource Management Model of Integrated Collection Services.”
- ★ Duquesne University’s **DAVID NOLFI** and **ROBERT CAMPBELL** presented their paper “Reaching Them Where They Live: Bringing Healthcare Internet Information to Senior Residences,” which they co-authored with School of Nursing professors **LENORE RESICK** and **MAUREEN LEONARDO**. David also presented a poster titled, “Come Together Right Now, Over Me! Celebrating How the Library Can Bring Together Diverse Programs” co-authored with Duquesne’s **HILDEGARDE BERDINE**, **BRIDGET CALHOUN**, and **LENORE RESICK**.
- ★ **MICHELLE BURDA** of UPMC Shadyside Hospital presented the poster “To Dream the Impossible Dream: Benjamin S. Carson, Pediatric Neurosurgeon.”
- ★ HSLs’s **CHARLIE WESSEL** presented the electronic poster “Responsible Literature Searching for Research: A Self-paced Interactive Educational Program” co-authored by HSLs’s **NANCY TANNERY** and **BARBARA EPSTEIN**.

Editor’s Note: a special thanks to the Middle Atlantic Region staff for compiling most of this information. Also thanks to Pittsburgh Chapter members for submitting additional items.



Thespians Linda Hartman & Rebecca Abromitis Perform at MLA '05 in San Antonio



Texas Two Step: MLA '05



Thanks to Rebecca Abromitis, Jill Foust & Deborah Lee for providing the pictures!



Ammon Ripple & Linda Hartman
"Is Pesto a MeSH Term?"



Andrea Ketchum & Jill Foust
"Smile and Say Nacho Cheese!"



The Unofficial Mascot of MLA '05



The Three Amigos
Karen Zundel, Ammon Ripple & Charlie Wessel



Your Editor Will Go to Great Lengths to Get the Story



The Alamo

