

THE

PITTSBURGH PULSE



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NEWSLETTER OF THE PITTSBURGH REGIONAL CHAPTER, MEDICAL LIBRARY ASSOCIATION, INC.

From the Chair...

Have you ever wondered what the Executive Board of the Pittsburgh Chapter, MLA actually does? What goes on in Board meetings? I thought I'd take some time to discuss the role of the Board and update you on recent Board activities. The voting members of the Board are the Chair, Chair-Elect/Program Chair, immediate Past-Chair, Treasurer/Membership Chair, Secretary, Chapter Council Representative, and Chapter Council Alternate. These positions are elected by the membership. The Board is responsible for filling various appointed positions; the individuals in these positions usually attend Board meetings as non-voting members. The full roster of current Board members and appointed officers can be found on the Chapter website <<http://pmhslibraries.org/pghmla/>>. The effectiveness of the Board flows from the many hard-working individuals who have been willing to run for elected office or to serve in an appointed position. Committee members are a vital resource. Volunteers to serve on committees are always needed, and I encourage you to consider this as a way to become active in the Chapter and learn more about the Board. I'd like to personally thank everyone who has been involved with the activities of the Board for their dedication and support throughout my term as Chapter Chair.

The Board meets approximately three times a year to administer and regulate Chapter affairs. Meetings are always open to the entire membership of the Chapter. Perhaps the best way to illustrate the role of the Board is to present a few highlights from the last meeting held on February 9th:

- As reported by Alice Kuller, the Bylaws Committee Chair, revisions to the Chapter's by-laws have been completed. The revisions will be discussed at the annual meeting and voted on by mail soon thereafter.

Continued on Page 3

Annual Meeting & Spring CE Program

By Charlie Wessel, Program Chair
University of Pittsburgh

The Pittsburgh Regional Chapter's Annual Meeting and CE Class will be held Friday, April 15, 2005. Our host will be Ann Ferrari and the Jefferson Regional Medical Center. <www.jeffersonregional.com/>. The meeting will be held in the James Bibro Pavilion, 2nd floor, Jefferson Room. The day's events will include the 4 MLA CE contact hours course, *Locating Psychological Testing Instruments for use in Health and Mental Health Settings*. Ester Saghafi, a chapter member and reference librarian at WPIC Library, will be the course instructor.

Course Description:

"Psychological testing instruments are widely used in the health and mental health fields. Information on these instruments is usually hard to locate due to existing misconceptions associated with the nature and availability of this type of information. This course is designed to give participants the knowledge and tools needed to successfully locate and retrieve information on psychological testing instruments used in health and mental health settings. The focus of the course will be: (1) making participants aware of the nature and availability of the existing testing information used in medical and mental health clinical/hospital

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TechLine: What Might Keep Me Up At Night If I Thought Too Much About It...

By David Brennan, Barbour Library, Pittsburgh Theological Seminary

Every so often I look back at the last several years' worth of columns (mostly so I don't repeat myself too often...), and recently, they've been heavy on security issues. Without over-analyzing things, I'd say that is a reflection of the general preoccupation with security we've all become accustomed to since 2001. It also reflects the dramatic increase in the pervasiveness of technology in all our lives and the increasing complexity of that technology. Who would have thought five or ten years ago that technology issues would show up so often and in so many places outside of the trade journals? Now there are weekly tech columns in the newspaper and jargon like "denial of service attacks," "patch management," and "cookie settings" is commonplace.

How this change impacts librarians and librarianship is also interesting. While every environment is different, librarians are often a user's "tech support." Many times, our reference and circulation staff will come to me with a technical support issue brought to them by users (who may or may not be students and whose questions often have nothing to do with library resources). I'll go out on a limb and guess that this phenomenon is far more prevalent in a public library than in most of our libraries, but we deal with it nonetheless.

I've talked in earlier columns about the need to be aware of this relationship and add some technical items to our bibliographic instruction, particularly in the area of "social engineering." So now let's put these things together and look at the current state of the "ecology" of computing, and what could keep me up at night...well not really.

The Problem

Making technology work requires a number of different things to interact, each one of which has to function properly. There are a number of threats to that balancing act, not the least of which is that as computing has evolved over the last 10 to 20 years, corporate users have relied upon their IT departments for safety and security issues, and end-users has been left to fend for themselves. Many people

are in both of these situations – at work your environment is controlled, and at home you're on your own. While this situation provides folks like me with a job (and the opportunity to write these wonderful missives every so often), it doesn't make the overall environment much safer, since there are only islands of more safe PCs and networks amid the mass of less safe ones. As the saying goes, "the only truly safe PC is the one that's not connected to anything at all".

So I'll really stretch the logic and say that as public health experts try to use education to make the biological environment safer, we can do a bit in our end-user instruction to make the computing environment safer. I say that because we are sometimes the only line of defense. How many IT departments conduct public instruction beyond application-specific training, if they even do that?

Since I've been doing tech things for so long, I frequently lose sight of the fact that not everyone has an interest in being their own system administrator (sigh...). But I guarantee that no one would want their PC to die a horrible death and take their data with it. So let's think of how we can help to prevent it, even if it's in a very small way.

Lest I simply rant my way through another column, I'll leave you with some practical information (the sort that might help one to sleep better...or maybe not).

About 6-8 years ago, the major threat to PCs was viruses. They spread via floppy disks and email and spawned an industry to combat them. While viruses are still a threat, their impact has been muted. Today's major threats are twofold: phishing and spyware/adware.

New Threats

Phishing relies on very old-fashioned social engineering: pretend to be someone legitimate in order to get the person to part with their personal information. It is no different than rooting through the dumpster for the same information. There is no real technological answer to phishing any more than

TechLine (continued)

there is for dumpster diving. The end-user has to “not fall for it,” and take steps to control their own release of personal information, like shredding papers before throwing them away.

Spyware/adware is another story, and is very problematic for the end-user as well as for corporate IT departments. Some spyware installs as part of another program installation, some installs without the user’s knowledge, and others rely on the user to do the deed (for example, the “your PC is infected – click here to fix it” tactic). An industry is growing to combat spyware, but it is not yet mature enough to really put a stop to it.

Microsoft entered the game, purchasing the “Giant AntiSpyware” product and re-branding it “Microsoft AntiSpyware.” It’s currently available as a free download from Microsoft. As an immature industry, the infection rates easily outpace the ability of the tools to detect and eliminate these programs. One analysis estimates that 80% of home PCs are infected with some spyware, and among the 20 most popular anti-spyware applications, the best was the Giant (now Microsoft) product, and it only detected 63% of the existing threats! Many security experts now recommend running several antispyware programs, just as they have for years recommended using multiple antivirus products. This places an enormous burden on average users who throw up their hands in confusion and either pick a single product (such as Norton or McAfee, which came bundled with their PC) or do nothing until a serious problem cripples their computer).

Beginning to Address the Problem

Back to adding some tech to our bibliographic instruction: We can’t teach comprehensive PC management, but we could teach some “social engineering” – what not to click when it pops up, how to detect a phishing scam e-mail, etc. I’ll leave you with something that will date me but continues to be good advice, as the sergeant Phil Esterhaus on the TV show *Hill Street Blues* show would warn the officers before sending them out their shifts, “Let’s be careful out there!”

From the Chair (continued)

- Charlie Wessel, Chair-Elect/Program Chair, discussed final plans for upcoming continuing education programs. *See pages 1 and 4 for details and make plans to come!*
- The Board approved a \$50 contribution to the Rostraver Public Library in memory of William R. Zundel, Karen Zundel’s husband. The Board also approved a \$100 contribution to Hospice, Inc., in memory of Ruth Shapiro, who passed away last July. Ruth was very active in the Chapter, and was instrumental in establishing the Laurabelle Eakin Scholarship Award. To honor Ruth’s dedication to the Chapter and to medical librarianship, the Board renamed this award the “Laurabelle Eakin/Ruth Shapiro Scholarship Award.” As the Policy and Procedure manual is reviewed by the Board – an annual process – guidelines for conferring this award from the scholarship fund will be developed. General guidelines for memorial gifts will also be elaborated.

More details regarding this and other past meetings can be found in the minutes, which are posted on the Chapter website. A major focus of the Board currently is to prepare for the April 15th Annual Meeting and CE Class, “Locating Psychological Testing Instruments for use in Health and Mental Health Settings.” I’ll end with an invitation to attend – it promises to be an educational, enjoyable, and productive day!

Christine Dietrick
Chapter Chair

Visit the Pittsburgh Chapter Website!
<http://pmhslibraries.org/pghmla/>

Pittsburgh Chapter March CE Program

By Charlie Wessel, Program Chair

High Tea and History

Plan to attend our chapter's two MLA CE contact hours "High Tea and History" program, "History of Medicine on the Internet – IndexCat and Other Online Resources" with chapter member, **AMMON RIPPLE, MLS** and Pittsburgh's history of medicine expert, **JONATHON ERLÉN, PhD, MSLS**. Ammon and Jon have offered training courses on IndexCat to the Health Sciences Library System (HSLs), University of Pittsburgh library clientele.

Ammon is head of reference services at HSLs and is also an adjunct professor at the University of Pittsburgh's School of Information Sciences, where he teaches the core master's course titled "Retrieving Information." Dr. Erlén is the HSLs history of medicine librarian and also serves as an adjunct professor at the Graduate School of Public Health. He teaches courses on the use of history of medicine Internet resources as well as general topics in the history of medicine.

Course Description

Learn how to help your physicians and other patrons find history of medicine information online. IndexCat, a freely accessible database recently released by the National Library of Medicine, is the online version of the *Index-Catalogue of the Library of the Surgeon General's Office, 1880-1961*. This is the first time that pre-1950 medical literature has been keyword-searchable, making it possible for researchers to discover information in new ways. Hands-on training will be provided and PowerPoint slides with screen shots and examples will be available. The course will also feature history of medicine Web sites that provide valuable information, including digitized historical documents and

images. At the end of this course, participants will understand the history of the printed *Index-Catalogue*, how to use the IndexCat search interface effectively, and will become familiar with a variety of history of medicine Web resources that may be of interest to their patrons.



The Pittsburgh Regional Chapter, MLA's "High Tea and History" program will be held at Falk Library of the Health Sciences-Conference Room B, 2nd floor – Scaife Hall, University of Pittsburgh, on Friday March 18, 2005 from 2:30pm to 4:30pm. A "lite" high tea will be served.

The "High Tea and History" registration form is available on the Chapter website at <http://pmhslibraries.org/pghmla/>. Use directions <http://presbyterian.upmc.com/Locations.htm> to find UPMC Presbyterian and get to Scaife Hall. On the area map, <http://presbyterian.upmc.com/AreaMap.htm> locate Scaife Hall connected to UPMC Presbyterian. Falk Library is on the 2nd floor of Scaife Hall.

Please register with payment by Wednesday, March 9, 2005.



**Annual Meeting & Spring CE Program
(continued from Page 1)**

settings, (2) identifying most appropriate print and electronic resources for this type of information, (3) introducing database search strategies focused on finding this information, (4) using library and industry online catalogs to locate in-house and other available resources on the topic, and (5) utilizing the potential of the Internet in locating information on psychological testing instruments used by health and mental health professionals.”

The Chapter’s Annual business meeting will be held in the afternoon.

Agenda

- 8:30 AM Registration/Bagels & Coffee
- 9:00 AM Welcome – Mary Ann Farmerie, Vice-President Patient Care Services, and Ann Ferrari, Medical Librarian, Jefferson Regional Medical Center
- 9:10 AM CE Class: *Locating Psychological Testing Instruments for use in Health and Mental Health Settings*
- 1:00 PM Luncheon
- 2:00 PM Business Meeting
- 4:00 PM Adjournment

The lunch will include soup, salad, and dessert. Coffee, juice, and bagels will be served for the CE course participants. Ann Ferrari will supply parking validations at the program to participants. Please park only in the visitor’s lot. The parking lot next to the James Bibro Pavilion is for employees only. Directions to Jefferson Regional Medical Center are at <www.jeffersonregional.com/patients/directions/index.html>.

If you need more detailed driving directions contact Ann Ferrari at 412-469-5786 or by email at ferrariann@hotmail.com. Spring Program information, directions, and registration form are also on the Chapter website at <<http://pmhslibraries.org/pghmla/>>.

**It Pays to Be a Pittsburgh Chapter
MLA Member**

By Nancy Spears

Children’s Institute of Pittsburgh

The rewards from your \$25.00 dues to the Pittsburgh Chapter MLA go beyond the monetary value and also provide funds for members to attend continuing education programs. Just ask June Bandemer who attended the October 29, 2004 CE entitled “Running with the Squirrels.” June was the proud recipient of the “Chapter Continuing Education Award” of \$25.00 to be applied toward fees for a future Chapter CE program. Don’t forget that at each CE program a currently paid member’s name will be drawn for this award.



June Bandemer

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Calling All Librarians...

By Nancy Spears, Children's Institute of Pittsburgh

Are you looking for a new and exciting challenge that can help you grow professionally (AHIP credits) and increase the quality of professional library services? Well, look no more, the Pittsburgh Chapter of MLA is seeking an individual to serve as a Benchmarking Chapter Liaison. Please read on and send your name to Chris Dietrick, Pittsburgh Chapter Chair (cdietrick@comcast.net).

Role of the Benchmarking Chapter Liaison (BCL):

- ✓ Attend the MLA National Meeting. Strongly encouraged for appointment.
- ✓ Serve as the Chapter's authority on participation in the MLA Benchmarking Initiative.
- ✓ Proactively communicate with all chapter members and with BCLs from other Chapters.

Job Responsibilities

1. Serve as a key grassroots liaison for MLA and the Benchmarking Network Editorial Board with Chapter members on the MLA Benchmarking Initiative.
2. Enhance the MLA Benchmarking Initiative by proactively promoting participation in the initiative by all types of MLA libraries, communicating the importance, value and benefits of the Network to Chapter membership and sharing key questions, comments and issues at the grassroots level with the editorial board.
3. Attend training sessions or committee meetings when offered at MLA or other venues regarding the initiative.
4. Arrange informational sessions at Chapter meetings to explain initiative and encourage participation.
5. Write regular benchmarking updates for Chapter Newsletter and communicate via Chapter listservs.

6. Receive regular updates from Benchmarking Network Editorial Board concerning the Benchmarking Initiative.
7. Receive regular updates from MLA headquarters on participation level from Chapters in Benchmarking initiative.
8. Actively communicate with other BCLs through the BCL listserv (e.g. report results from chapter sessions).

Process for Appointment of BCL:

1. BCLs are appointed for a two year term by the Chapter Chair well before the MLA Annual meeting.
2. The function of the BCLs will be evaluated by the MLA Benchmarking Network Editorial Board and will make recommendations for the term and function of the BCLs.

Check Out Board Chapter Minutes By Debbie Downey, Chapter Secretary UPMC Shadyside

Minutes-alert! As a member of the Pittsburgh MLA Chapter you may not be aware that the draft version of the Executive Board Minutes are available on our Chapter website within two weeks of the meeting. For example, the latest Board meeting was held February 9th and the minutes were posted by February 23rd.

Keep informed of the latest news by reviewing the issues that the Board discussed. Once you get to the website, go to the heading "Minutes & Reports" and select the date from the drop-down list. Comments are always welcome from Chapter members.

Chapter Sharing Roundtables at MLA '05

As in past years, Chapter Council invites you to join your colleagues for lunch and informal discussions on a variety of topics. The roundtables (scheduled for Monday, May 16th, noon-2pm) provide an opportunity to share experiences, make new friends, and discuss mutual professional concerns and chapter activities.

This is an optional ticketed event for which you must buy a lunch ticket (\$25) and you must register by topic code number. Registrations without a topic number cannot be processed.

This year, there are a few changes to point out:

1. You must register in advance. There will be no onsite registration.
2. There are a limited number of free seats available to new members (see box below).
3. As always, facilitators will be at each table to initiate discussion, encourage participants, and collect evaluations. Recorders will be available to document the discussion for posting on the Chapter Council Website.

Facilitators and recorders can earn one AHIP point for completing these activities! If you would like to share your skills and expertise as a facilitator or a recorder, please email Jan LaBeause, Chair, Chapter Council Roundtables Committee at labeause_j@mercer.edu.

Topics for 2005 Roundtables:

1. Archives - Traditional & Electronic
2. Assessment & Evaluation
3. Budgeting
4. Consortial Arrangements & Resource Sharing
5. Consumer Health
6. Copyright Issues with Ejournal & Ebooks
7. Cultural Diversity
8. Curriculum Integration
9. Digital Depositories
10. Distance Education
11. EBM - Evidence-Based Medicine
12. Expert Searching
13. Informationists
14. Interlibrary Loan in the Electronic Environment
15. Knowledge Management
16. License Negotiation
17. Marketing & Public Relations
18. Medical Images
19. Open Access/Scholarly Publishing
20. Organization of Electronic Resources
21. Outreach - Rural & Community
22. PDAs & Healthcare
23. Recruitment, Retention & Staff Development
24. Research Methods
25. Strategic Planning
26. Survival Strategies for Hospital Librarians/
Libraries
27. Technology Issues for Hospital Librarians/
Libraries
28. Virtual Reference Services
29. Web Design
30. Wireless Technology

Are You a New Member Attending MLA '05?

Here's an Opportunity for Free Lunch!

Chris Dietrick, Chapter Chair, MD Consult, Elsevier

The Executive Board of the Pittsburgh Chapter is offering to subsidize the attendance of 1-2 members at the "Chapter Council Sharing Roundtables" luncheon on May 16th at MLA '05. You must be a national MLA member for less than five years and agree to write a short summary of the roundtable topic you choose for a future issue of the *Pulse*. Please contact Christine Dietrick at (cdietrick@comcast.net) for more information regarding this first-come, first-served opportunity!

Stethoscope

By David Nolfi, Duquesne University

- ◆ **MARCY BROWN** of Forbes Regional Hospital was appointed an Adjunct Assistant Professor at the University of Maryland University College. Beginning this fall she will teach UCSP 611, graduate information literacy. The course will be required for all new online graduate students during their first six hours. Together with other faculty, she's currently beta-testing this newly developed course.
- ◆ The University of Pittsburgh's **ELLEN DETLEFSEN** recently published an article about use of the Internet by the elderly and African Americans. If you are interested in reading the article, the citation is: Detlefsen EG. " 'Where Am I To Go?' Use of the Internet for Consumer Health Information by Two Vulnerable Communities". *Library Trends*, 53(2):283-300 (Fall 2004).
- ◆ Transition is the theme for libraries in the VA Pittsburgh Healthcare System. Library and Medical Media Program Manager **TERRIE WHEELER** opened and dedicated a new library at the VA's University Drive Campus on January 28, 2005. The new library will provide browsing and primary library services, backed up by their growing digital library and full collection at the Highland Drive facility. With numerous ongoing construction projects, Terrie's program is joining many others temporarily housed at the Highland Drive campus. Once the new construction is complete, the entire research library will move back to University Drive.
 On that same day, librarian **NORMA DUPIRE** retired. She is considering pursuing her interests in floral design. The retirement/dedication was celebrated with a butterfly motif, symbolizing Norma's life change and the possibilities that await her. Perhaps, she will spend more time in her beautiful house featured in the *Pittsburgh Post Gazette* Friendship house tour last fall <www.post-gazette.com/pg/04262/381037.stm>. We wish Norma a happy and productive retirement!
- ◆ **LINDA D'ANTONIO** joined the staff at UPMC Passavant as the new medical librarian. Linda previously served as the librarian at the Sewickley Valley Hospital School of Nursing and a part-time reference librarian at the Robert Morris University's Pittsburgh Center. Congratulations to Linda on her new position. If you would like to congratulate her yourself, her new email address is dantoniolm@ph.upmc.edu. *Thanks to Rebecca Abromitis of University of Pittsburgh's HSLs for forwarding this information.*
- ◆ Former Chapter member and Citizen's General Hospital librarian **MARILYN TEOLIS** is currently working at Baptist Hospital in Nashville, Tennessee. She and two co-authors recently published an article about PDAs: Teolis MG, Dee CR, Todd AD. "Personal Digital Assistants (PDAs): Barriers but Opportunities." *Journal of Electronic Resources in Medical Libraries*, 1(4): 17-30 (2004). She was also solo author on the article: Teolis MG. "Breast Cancer Internet Information." *Journal of Consumer Health on the Internet*, 8(3): 69-79. (2004). If you are interested in contacting Marilyn, you can reach her at marilyn.teolis@baptisthospital.com. *Thanks to Marilyn Daniels of Latrobe Area Hospital for forwarding this information.*
- ◆ The Pittsburgh Chapter lost a beloved former member last summer when **RUTH SHAPIRO** passed away at her home in Madison, Wisconsin. Ruth moved to Madison upon her retirement to be closer to her daughter and became an active member of the Madison library community. She completed her MLS at Pitt in 1971 and began her long and rewarding library career. Ultimately, Ruth retired from UPMC Braddock in February 2000. Long a stalwart member of the Pittsburgh MLA Chapter, Ruth's engaging nature and keen sense of humor will be sorely missed. Ruth's family and friends met at a memorial service at the Pittsburgh Athletic Association on February 19, 2005. *Editor's Note: Alice Kuller is writing a memorial article about Ruth, which will be published in the June 2005 issue of the Pulse.*

Stethoscope

From the University of Pittsburgh Health Sciences Library System *HSLs Update*
(reprinted with permission)

- ◆ **CHARLIE WESSEL**, HSLs coordinator of Affiliated Hospital Services, demonstrated “Responsible Literature Searching for Research: A Self-Paced Interactive Educational Program” at the Association of American Medical College’s (AAMC) Innovations in Medical Education Exhibit, November 7-8, 2004 in Boston. The content is available as a curriculum module titled Responsible Literature Searching (RLS) through the University of Pittsburgh’s Education and Certification Program in Research Practice Fundamentals, available at <http://rpf.health.pitt.edu>.
- ◆ **MICHELLE BURDA**, consumer health librarian, and **DEBORAH DOWNEY**, library specialist, Hopwood Library, were recently selected as winners in the Above & Beyond Customer Service Program at UPMC Shadyside. *Above & Beyond* recognizes staff who transcend job requirements, give more of themselves to help others, and frequently exceed expectations in meeting customer needs. **MICHELE KLEIN FEDYSHIN**, UPMC Shadyside manager of Library Services, previously received an honorable mention in the *Above & Beyond* Program.
- ◆ **BARBARA A. EPSTEIN**, HSLs director, co-authored a poster presented at the IX European Conference of Medical and Health Libraries in Santander, Spain on September 24, 2004. The poster was titled “Transplantation of a Health Sciences Library.”
- ◆ **BARB FOLB**, Public Health librarian, presented “The Public Health Information Alliance (PHIA): Library Access for Public Health Practitioners” at the Pennsylvania Public Health Association annual meeting in Philadelphia on October 7, 2004. Folb also presented “Evaluating and Addressing the Information Needs of an Urban Public Health Department through an Academic Health Sciences Library/Health Department Partnership” on November 8, 2004 at the American Public Health Association Annual Conference in Washington, DC.

Until further notice, please send all news for Stethoscope to David Nolfi
<nolfi@library.duq.edu>



Pittsburgh VA Healthcare System Director Michael E. Moreland, PR Manager David Cowgill, Terrie Wheeler, and Norma Dupire cut the ribbon to open the new library at the VA Highland Drive Campus.

Registration Form

Pittsburgh Regional Chapter, Medical Library Association

2005 Annual Spring Business Meeting and CE Program

CE Program: "Locating Psychological Testing Instruments
for use in Health and Mental Health Settings"

Instructor: Ester Saghafi, Western Psychiatric Institute and Clinic Library
4.0 MLA CE Contact Hours

Host: Ann Ferrari

Jefferson Regional Medical Center
James Bibro Pavilion, 2nd floor, Jefferson Room

Friday April 15, 2005 8:30am to 4:00pm

See Chapter Web site <<http://pmhslibraries.org/pghmla/>> for program information and map.

Name

Institution

Mailing Address

City

State

Zip Code

Phone

Email

Fax

Registration with payment must be received by Friday April 1, 2005:

- \$30.00 Pittsburgh Regional Chapter, MLA member rate*
- \$55.00 non member rate*
- \$10.00 Lunch and Business Meeting only
- \$ 5.00 Student rate* (enrolled in degree granting program-please include photocopy of student ID)
- \$25.00 Join the Pittsburgh Regional Chapter, MLA (complete the Pittsburgh chapter membership application form at <[http:// pmhslibraries.org/pghmla/applic.htm](http://pmhslibraries.org/pghmla/applic.htm)> and return with registration)

*includes CE Course; Morning coffee, juice and bagels; Lunch; and Business Meeting

Total Payment Enclosed \$ _____

Make checks payable to: Pittsburgh Chapter/MLA

and mail to:

Charles B. Wessel Email: cbw@pitt.edu
Health Sciences Library System Phone: 412-648-8730
Falk Library of the Health Sciences FAX: 412-648-8819
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